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New Resident Information

Utility Service Providers

Welcome to Pasco County! There are many different service providers in the County depending on the area you will be living. The list below gives you potential providers for your area. Remember to check with your Homeowner's Association (HOA) if you have one as their rules may govern whom your service providers are. If you can't find what you are looking for in the list below, check out our <u>Customer Service</u> page for more information.

Electric Service

Electric Companies	Phone Number	General Service Area(s)
Progress Energy	(800) 700-8744	Southwest Pasco, South Central Pasco, Zephyrhills and some misc smaller areas
Sumter Electric Cooperative (SECO)	(352) 521-5788	Northeast Pasco
Tampa Electric (TECO)	(813) 275-3700	Northest Pasco, Dade City and some portions near the southern border of Pasco
Withlacoochee River Electric Cooperative	(727) 868-9465 (813) 979-9732 (352) 567-5133	Most of Pasco County except Southwest Pasco, South Central Pasco, Dade City and Zephyhills

Garbage Service

Garbage Service can be provided by any one of the haulers listed below in most areas of the County. Additional

information can be found on the garbage pick-up page of our website.

Haulers	Phone Number
Advanced Disposal	(352) 588-4958
Central Carting Disposal	(352) 583-4204
County Sanitation	(888) 522-5794
Parker & Sons Sanitation	(727) 845-1024
Seaside Sanitation	(727) 868-2566
Waste Aid	(727) 842-9309
Waste Express	(727) 841-7511
	(800) 585-5119
Waste Management .	(800) 255-7172
Waste Services of Florida	(727) 849-3333

Gas Service

Gas Companies	Phone Number	General Service Area(s)	
Clearwater Gas	(727) 562-4900	Southwest Pasco and South Central Pasco	
TECO / People's Gas	(813) 275-3700	Most of Pasco County	

Water Service

There are approximately 25 different water systems in Pasco County. While Pasco County Utilities is the largest and serves over 50% of the residences in the County, there are many smaller systems. The contact information for all of the systems are listed below.

Water Companies	Phone Number	General Service Area(s)	
Allen Lafortune & Otis Fonder	(813) 788-0665		
Aqua Utilities Florida, Inc.	(877) 987-2782		
City of Dade City	(352) 523-5050	City of Dade City	
City of New Port Richey	(727) 853-1016	City of New Port Richey	
City of Port Richey	(727) 816-1900	City of Port Richey	
City of San Antonio	(352) 588-2127	City of San Antonio	

City of Zephyrhills	(813) 780-0000	II
Crestridge Utility Corporation	(727) 937-6275	
Florida Governmental Utility Authority (FGUA)	(727) 372-0115	
Holiday Gardens Utilities, Inc	(727) 937-6275	Holiday
Hudson Water Works, Inc.	(727) 868-1382	Hudson
HV Utility Systems, LLC	(800) 701-1535	
Kemple Water Company	(813) 782-2972	
Labrador Utilities Inc.	(800) 272-1919	
LWV Utilities, Inc.	(727) 849-9389	
Mad Hatter Utility Company	(813) 949-2167	
Ni Florida, LLC	(713) 574-5952	
Orangeland Water Supply	(727) 372-8330	
Orangewood Lakes Services, Inc	(727) 842-6255	
Paradise Lakes Utility, LLC	(813) 949-2167	
Pasco County Utilities	(727) 847-8131	Most of Pasco County
Silver Fox Utility Company	(239) 593-6749	The second secon
Town of St. Leo	(352) 588-2622	Town of St. Leo
U.S. Water Services Corp.	(727) 848-8292	Sarana de Alterna
Utilities, Inc. Of Florida	(800) 272-1919	
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Important Contacts for New Residents

Driver Licenses

Driver's licenses in Florida are regulated by the <u>Department of Highway Safety and Motor Vehicles (DHSMV).</u> In Pasco County, the <u>Pasco County Tax Collector</u> serves as an agent of the DHSMV. Driver's licenses can be obtained at 3 of the Tax Collector's <u>locations</u> throughout Pasco County.

Homestead Exemption

All new residents can apply for Homestead Exemption through the Pasco County Property Appraiser.

License Plates and Motor Vehicle Registration

License plates in Florida are regulated by the <u>Department of Highway Safety and Motor Vehicles (DHSMV)</u>. In Pasco County, the <u>Pasco County Tax Collector</u> serves as an agent of the DHSMV. License plates can be obtained <u>online</u> or at 4 of the Tax Collector's locations throughout Pasco County.

Voter Registration

Register to vote through the Pasco County Supervisor of Election's Office.

Pasco County Customer Service

If you haven't found the information you are looking for on this page, contact Pasco County's <u>Customer Service</u> department. We will be happy to try and help you find what you need.

Parks & Recreation Information

There are 34 Parks and Recreation <u>locations</u> throughout Pasco County and some of them offer <u>Programs</u>, <u>Activities and Sports</u>, <u>Camping Information</u>, <u>Greenway & Blueway Trails</u>, <u>Dog Parks</u> and more. Visit the <u>Parks</u> and <u>Recreation</u> webpage for more details and see what we offer near your neighborhood. We look forward to seeing you at our parks and beaches.

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Opening a Water and/or Sewer Account

Requirements to Open a Water and/or Sewer Account

- · Billing name on the account (only one name on the account)
- Service address
- · Mailing address
- Contact phone number
- · Date you want the service to begin
- · Valid I.D. upon request
- A copy of your signed lease if you are renting-must be signed by owner and renter
- Third parties opening an account must provide the same information
- Payment of fees (activation fee, deposit, any unpaid balances or fees on an existing or previous account must be paid in full prior to opening a new account)



Fees and Deposits

Activation Fee (Non-Refundable)

- Activation Fee (next day): \$57.00
- Activation Fee (same day): \$98.00

Applications and fees must be received by 3:00 p.m. for a same day turn-on

Deposits for 3/4" Meters

Type of Account		Deposit
Water Only	Deposit for homeowners	\$60.00
Water Only	Deposit for renters	\$72.00
Water and Sewer or Sewer Only	Deposit for homeowners	\$180.00
Water and Sewer or Sewer Only	Deposit for renters	\$216.00

Deposits are held in a non-interest bearing account (Pasco County Ordinance Section 110-38(d)). The deposit will be credited to the account after 24 consecutive months of on-time payments and no returned checks; or, if the account is closed, the deposit will be applied to the bill. Any credits will be mailed to the person whose name is on the account after the final read.

Deposits for Meters Larger Than 3/4"

Please contact a Customer Information & Services Office at:

Ph: (727) 847-8131 New Port Richev Ph: (813) 235-6012 Land O' Lakes Ph: (352) 521-4285 Dade City

To Open an Account in Person

Please visit one of our convenient locations.

West Pasco Government Center

East Pasco Government Center

Utilities Customer Information & Services Utilities Customer Information & Services

10/7/2015

7536 State St., Suite 118 New Port Richey, FL 34654 View map 14236 Sixth St. (2nd Floor) Dade City, FL 33525 View map

Other Convenient Ways to Open An Account

Open an Account by Mail

Open an Account by Overnight Delivery

Using US Postal Service

Using Fed Ex or UPS (Do not use US Postal Service)

Send to:

Send to:

Pasco County Utilities
P. O. Box 2139
New Port Richey, FL 34656-2139

Utilities Customer Information & Services 7536 State St. Suite 118

New Port Richey, FL 34654

If you have mailed your information and fees, please call one of our offices three (3) business days prior to the date you have requested the service to start in order to confirm receipt of your request.

Accounts cannot be opened over the phone. Any unpaid balance or fees on an existing or previous account must be paid in full prior to opening an new account.



Online Application for Service



Please allow 3 business days after payment has been confirmed for processing.

If you require service to start sooner than 3 business days, please visit one of our offices. Office hours and locations can be found here.



Online application for service can be used for new service at an existing residential address only. Commercial accounts cannot be applied for online.

Applications for service cannot be accepted over the phone.



Pasco County Utilities requires deposits on new accounts. Deposit amounts and other various fees can be viewed on our Rates and Fees webpage.



Acceptable forms of payments for online applications are Visa, MasterCard, and Discover Card. Deposits and fees will need to be paid prior to service being started.

If you wish to open an account and prefer to pay with cash or check, you will need to visit one of our offices. Office hours and locations can be found here.



After completing the online application for service, you will be redirected to a confirmation page. If you do not get the confirmation message, your application was not received by us and you will need to fill out the form again. If you have any questions or concerns, email us at utilcustserv@pascocountyfl.net



If you are a tenant and not the property owner, you will need to provide the owner or property management information and a (pdf file format) copy of your signed and dated lease will need to be scanned and attached to the application form.



Once the online application for service is received and reviewed by one of our staff, you will receive an email with your new Account and Customer numbers. The email

will provide instructions on how to make a payment for any applicable fees and/or deposits.

To continue on to the Online Application, click one of the icons below.



